

## SPECIAL NOTICE

## DELINQUENT BILLING CHANGE

EWSU is changing the process of delinquent billing and will no longer send special shut-off notices.

Instead, the past-due balance and shut-off date will be clearly shown on your new bill format (see red fields in diagram). Water service will only continue if you pay the delinquent balance by the shut-off date.



## QUESTIONS?

- EWSUCustomerService@ewsu.com
- **(812)** 436-7846