

STATISTICAL SUMMARY OF CENTRAL DISPATCH ACTIVITY

| CAD ACTIVITY | | | | | | | | | | | | |
|--------------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |
| POLICE-EVANSVILLE | 140,456 | 147,391 | 143,311 | 125,070 | 126,155 | 131,264 | 134,124 | 135,435 | 145,128 | 144,746 | 145,965 | 153,294 |
| POLICE-VANDERBURGH CO | 25,140 | 26,744 | 27,946 | 31,538 | 32,682 | 35,327 | 36,951 | 36,692 | 40,304 | 38,686 | 40,058 | 55,059 |
| FIRE-EVANSVILLE | 13,433 | 14,397 | 16,147 | 6,073 | 5,903 | 5,774 | 5,743 | 6,229 | 6,861 | 8,527 | 9,059 | 9,093 |
| FIRE-VANDERBURGH CO | 3,221 | 3,274 | 3,373 | 3,796 | 3,820 | 3,631 | 3,771 | 4,325 | 4,074 | 3,888 | 3,680 | 3,789 |
| AMBULANCE-CITY/COUNTY | 12,927 | 13,693 | 11,812 | 15,316 | 15,065 | 15,929 | 16,415 | 18,026 | 18,110 | 18,755 | 19,712 | 20,538 |
| BOL'S & MESSAGES | N/A | N/A | N/A | 14,855 | 14,726 | 11,409 | 9,797 | 9,204 | 9,381 | 8,937 | 8,555 | 9,204 |
| REFERRALS (SERVICES/AGENCIES) | | | | | | | | 2,541 | 2,174 | 2,422 | 3,597 | 4,806 |
| INCOMPLETE (DUP, CANC, ACC) | N/A | N/A | N/A | 17,151 | 15,682 | 17,325 | 16,010 | 15,206 | 14,403 | 14,457 | 15,499 | 17,680 |
| TOTAL | 195,177 | 205,499 | 202,589 | 213,799 | 214,033 | 220,659 | 222,811 | 227,658 | 240,435 | 240,418 | 246,125 | 273,463 |
| AVG. CALLS HANDLED PER DAY | 535 | 563 | 555 | 586 | 586 | 605 | 610 | 624 | 659 | 659 | 674 | 749 |
| TELEPHONE STATISTICS | | | | | | | | | | | | |
| | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 |
| INCOMING CALLS - LAND LINES | 271,491 | 270,609 | 241,510 | 226,999 | 249,365 | 211,501 | 172,197 | 174,769 | 167,592 | 157,745 | 143,411 | 135,913 |
| INCOMING CALLS - WIRELESS | n/a | n/a | 20,269 | 15,719 | 21,734 | 35,593 | 103,529 | 104,750 | 107,263 | 114,866 | 137,361 | 145,972 |
| OUTGOING | 108,242 | 99,864 | 94,875 | 73,936 | 82,699 | 80,172 | 87,671 | 88,744 | 84,054 | 80,188 | 101,637 | 116,653 |
| TOTAL CALLS | 379,733 | 370,473 | 356,654 | 316,654 | 353,798 | 327,266 | 363,397 | 368,263 | 358,909 | 352,799 | 382,409 | 398,538 |
| AVERAGE CALLS PER DAY | 1,040 | 1,014 | 977 | 868 | 969 | 897 | 996 | 1,009 | 983 | 967 | 1,048 | 1,092 |