

LLOYD WINNECKE
MAYOR



ALLEN R. MOUNTS
DIRECTOR

EVANSVILLE WATER & SEWER UTILITY

1 N.W. MARTIN LUTHER KING JR. BLVD, ROOM 104, EVANSVILLE, INDIANA 47708

PO Box 19, Evansville, IN 47740-0001

(812) 436-7846 FAX (812) 436-7863

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Contact: Allen Mounts
(812) 436-4560
amounts@ewsu.com

Evansville water bill has a new look and new schedule *Meter reading timeframe unchanged*

EVANSVILLE, Ind. - Over the next month, Evansville Water and Sewer Utility (EWSU) customers will notice their water bill has a new look. The bills are still white postcards, but are now printed with predominantly black and blue type. The Utility encourages customers to be aware of the slight format change.

Additionally, for some customers, starting in February, bills will arrive on a new billing schedule. Please note that although the bill is received at a different time, the meter reading timeframe will remain the same. This means, for some customers, January and February bills will be sent within a few days of each other. EWSU realizes this could be a financial strain for some customers and will make payment arrangements and postpone disconnect notices until April 2013 as needed. The new billing schedule will be in effect for all customers by Feb. 20.

"Over the next few weeks, please take extra care to identify the new bill in your mailbox. If you have questions about your bill, please contact the Utility at 812-436-7846," stated Allen Mounts, director of the Evansville Water and Sewer Utility.

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Editor's note: A graphic of the new Evansville water bill is available at www.ewsu.com.