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FOR IMMEDIATE RELEASE

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System upgrade will temporarily affect Evansville Water & Sewer Utility online bill pay and self-service features

Services will be down Feb. 6

EVANSVILLE, Ind. – On Thursday, Feb. 6, there will be a system upgrade to the Evansville Water & Sewer Utility's [self-service](http://www.ewsu.com/index.aspx?page=2453) website: <http://www.ewsu.com/index.aspx?page=2453>.

These online services will temporarily be down on Feb. 6:

- Online payments using credit card or debit card
- Schedule automatic reoccurring bill pay service
- Manage my account

Once the system upgrade is completed, normal activities will resume.

If this scheduled system maintenance interferes with a customer's ability to make a timely payment, the Utility will make accommodations to avoid a late fee. Call the Utility's Customer Service representatives at (812) 436-7846.

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