



## **Evansville Water & Sewer Utility Selects HomeServe USA to Offer Optional Water and Sewer Line Service Plans to Customers**

**Evansville, IN** – June 26, 2017 – [HomeServe USA](#) (HomeServe), a leading provider of home emergency repair solutions, today announced the launch of its partnership with Evansville Water & Sewer Utility (EWSU) to offer area homeowners optional repair service plans for the water and sewer lines connecting their homes to the EWSU system. Residents served by EWSU will be receiving information from HomeServe by mail later this month offering coverage plans designed to protect homeowners from the costs and inconveniences associated with repairs to these service lines.

Evansville homeowners are often under the impression the exterior water service lines on their property, which connect their home to the EWSU system, are not their responsibility. Unfortunately, in the event of a water line leak or break, the homeowner is in fact responsible to both cover the cost and facilitate the repair. As Evansville homes age along with the infrastructure serving them, HomeServe service plans provide local homeowners with an optional solution so they can be better prepared to manage these repairs when needed.

### **A Homeowner's Line of Defense**

The water and sewer lines from the home to EWSU's water and sewer main connections are the responsibility of the homeowner. Since repairs to these pipes are not covered by basic homeowners insurance or by EWSU, homeowners find themselves having to deal with the inconvenience of navigating emergency repairs on their own. Additionally, homeowners are often caught off guard by the expense of these emergency repairs and the associated costs. HomeServe's plans serve as a line of defense, ensuring that in the event of an unexpected repair the burden on homeowners is minimized or eliminated, and the repair process, handled through HomeServe, is timely, seamless and high-quality.

### **Accessible, Reliable, 24/7**

HomeServe plan holders have access to a Repair Hotline, which is accessible 24 hours a day, 365 days a year, as well as local, licensed, and insured contractors to provide high-quality home repair services in a timely manner. The Exterior Water Service Line Coverage will be available for \$5.99 per month. HomeServe will also have available the combined Exterior Sewer and Septic Line Coverage for a total of \$9.49 per month. An Interior Plumbing and Drainage plan to cover in-home plumbing is available for \$12.99 per month. Residents who enroll in the optional plans will have convenient payment options available directly through HomeServe.

"Our service plans not only cover the cost of the repair, they also provide homeowners with reputable, local contractors who will do the best possible job," said Tom Rusin, CEO of HomeServe USA. "We're thrilled to be partnering with Evansville Water & Sewer Utility and look forward to the opportunity to provide EWSU customers with the assistance they need when faced with a home repair emergency."

Homeowners can also visit [www.homeserveusa.com/EWSU](http://www.homeserveusa.com/EWSU) or call 1-844-220-3244 for more information.

### **About Evansville Water & Sewer Utility**



The Evansville Water & Sewer Utility provides service for approximately 60,000 residences in and around Evansville. The mission of the Evansville Water & Sewer Utility is to provide the Evansville metro area with high quality, safe, dependable water and sewer service at rates which encourage economic development. The Utility will manage land and water resources to ensure quality for future generations.

### **About HomeServe**

HomeServe USA Corp. (HomeServe) is a leading provider of home repair solutions serving 3 million customers across the U.S. and Canada under the HomeServe, Home Emergency Insurance Solutions, Service Line Warranties of America (SLWA) and Service Line Warranties of Canada (SLWC) names. Since 2003, HomeServe has been protecting homeowners against the expense and inconvenience of water, sewer, electrical, HVAC and other home repair emergencies by providing affordable repair coverage and quality local service. As an A+ rated Better Business Bureau Accredited Business, HomeServe is dedicated to being a customer-focused company supplying best-in-class repair plans and other services to consumers directly and through over 450 leading municipal, utility and association partners. For more information about HomeServe, a 2016 Connecticut Top Workplace winner and recipient of seventeen 2017 Stevie Awards for Sales & Customer Service, please go to [www.homeserveusa.com](http://www.homeserveusa.com). For information on SLWA visit [www.slwofa.com](http://www.slwofa.com) and for SLWC visit [www.slwofc.ca](http://www.slwofc.ca). To connect with HomeServe on Twitter and Facebook, please visit [www.twitter.com/homeserveusa](http://www.twitter.com/homeserveusa) and [www.facebook.com/HomeServeUSA](http://www.facebook.com/HomeServeUSA).

### **For Utility related questions:**

Customer Service  
Evansville Water & Sewer Utility  
Email: [EWSUcustomerservice@ewsu.com](mailto:EWSUcustomerservice@ewsu.com)

### **For HomeServe Questions:**

Myles Meehan  
HomeServe USA  
Phone: 203-356-4259  
Email: [Myles.Meehan@homeserveusa.com](mailto:Myles.Meehan@homeserveusa.com)

OR Sourav Das  
ICR, Inc. for HomeServe USA  
Phone: 203-682-8283  
Email: [hsusa@icrinc.com](mailto:hsusa@icrinc.com)

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