

STATISTICAL SUMMARY OF CENTRAL DISPATCH ACTIVITY 2012 CAD ACTIVITY

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
LAW-EVANSVILLE	11,412	10,821	12,771	11,975	14,291	13,981	14,833	13,693	13,410	12,959	11,902	11,246	153,294
LAW-VANDERBURGH CO	4,022	3,552	4,636	4,198	4,582	4,600	5,411	5,324	4,705	5,181	4,534	4,314	55,059
FIRE-EVANSVILLE	676	620	761	723	741	761	834	865	802	789	769	752	9,093
FIRE-VANDERBURGH CO	266	248	260	307	279	285	387	350	355	375	287	390	3,789
AMBULANCE-CITY & COUNTY	1,590	1,546	1,679	1,683	1,806	1,685	1,728	1,872	1,762	1,820	1,668	1,699	20,538
BOL'S/MESSAGES/TESTS	661	686	790	781	860	819	813	793	822	814	692	673	9,204
REFERRALS (SERVICES/AGENCIES)	305	286	309	284	408	441	433	525	520	468	396	431	4,806
INCOMPLETE (DUP, CANC, ACC)	1,099	1,069	1,345	1,364	1,673	1,702	1,799	1,592	1,730	1,700	1,323	1,284	17,680
TOTAL	20,031	18,828	22,551	21,315	24,640	24,274	26,238	25,014	24,106	24,106	21,571	20,789	273,463
AVG. CALLS DISPATCHED PER DAY	646	649	727	711	795	809	846	807	804	778	719	671	749

TELEPHONE STATISTICS

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
911 Incoming - Land Lines	4223	4053	4636	4986	6046	5202	5,298	4,746	4,573	4,275	4,261	4,300	56,599
Admin Incoming	6297	6366	6823	6444	7352	6748	6,632	7,067	6,319	6,643	6,100	6,523	79314
INCOMING LAND LINE CALLS	10,520	10,419	11,459	11,430	13,398	11,950	11,930	11,813	10,892	10,918	10,361	10,823	135,913
INCOMING WIRELESS CALLS	10,627	9,862	12,301	11,783	13,566	13,499	13,688	13,048	12,637	12,413	11,144	11,404	145,972
TOTAL INCOMING CALLS	21,147	20,281	23,760	23,213	26,964	25,449	25,618	24,861	23,529	23,331	21,505	22,227	281,885
TOTAL INCOMING 911 CALLS	14,850	13,915	16,937	16,769	19,612	18,701	18,986	17,794	17,210	16,688	15,405	15,704	202,571
911 Outgoing	1,606	1,573	1,853	1,855	2,426	2,126	2,390	2,276	2,279	2,193	2,102	2,319	
911 Conference/Transfer	1,602	1,527	1,716	2,133	2,858	1,797	1,810	1,883	1,789	1,798	1,768	1,975	
Calls Back In Service	865	747	915	975	1,142	891	1,046	1,005	1,024	963	953	1,173	
Admin Outgoing	4,184	4,135	4,748	4,452	4,933	4,501	4,869	4,981	4,496	4,767	3,904	4,601	
Admin Conference/Transfer	167	132	137	349	571	200	128	152	156	184	291	262	
TOTAL OUTGOING CALLS	8,424	8,114	9,369	9,764	11,930	9,515	10,243	10,297	9,744	9,905	9,018	10,330	116,653
TOTAL ALL CALLS	29,571	28,395	33,129	32,977	38,894	34,964	35,861	35,158	33,273	33,236	30,523	32,557	398,538
AVERAGE CALLS PER DAY	954	979	1,069	1,099	1,255	1,165	1,157	1,134	1,109	1,072	1,017	1,050	1,092

AVERAGE RINGING TIMES	SECONDS												
ADMIN INCOMING	2	2	2	2	2	2	2	2	2	2	2	2	2
911 INCOMING	2	2	2	2	2	2	2	2	2	2	2	2	2
Incoming Cell calls percentage of total 911 calls =			72.06%										
Incoming Admin calls percentage of total incoming calls =													