

STATISTICAL SUMMARY OF CENTRAL DISPATCH ACTIVITY 2016

CAD ACTIVITY

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
LAW-EVANSVILLE	12,844	12,450	14,368	13,874	14,342	15,350	14,766	14,314	14,235	13,564	11,387	12,080	163,574
LAW-VANDERBURGH CO	4,154	4,073	4,694	4,271	4,535	4,707	4,547	4,554	4,371	4,302	3,733	3,447	51,388
FIRE-EVANSVILLE	817	662	844	866	883	841	977	891	775	885	768	892	10,101
FIRE-VANDERBURGH CO	331	309	307	349	334	327	378	389	368	389	358	393	4,232
AMBULANCE-CITY & COUNTY	1,952	1,748	1,952	1,888	1,928	1,992	2,005	2,076	1,918	2,093	1,827	2,116	23,495
BOL'S/MESSAGES/TESTS	642	725	783	783	856	837	756	817	804	830	740	777	9,350
REFERRALS (SERVICES/AGENCIES)	606	398	504	530	514	646	604	593	542	580	544	568	6,629
COURTS						141	152	68	49	37	24	11	482
INCOMPLETE (DUP, CANC, ACC)	1,452	1,469	1,624	1,911	1,779	1,843	1,884	1,612	1,654	1,741	1,520	1,463	19,952
TOTAL	22,798	21,834	25,076	24,472	25,171	26,684	26,069	25,314	24,716	24,421	20,901	21,747	289,203
AVG. CALLS DISPATCHED PER DAY	735	753	809	816	812	889	841	817	824	788	697	702	792

800 MHz RADIO SYSTEM QUEUING

WEST SITE

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
GRANTED	274,193	258,109	309,893	288,893	308,253	313,597	289,093	136,882	295,352	156,397	177,320	253,915	3,061,897
QUEUE VOICE CALLS	2	0	0	0	1	0	3	0	1	0	0	0	7

EAST SITE

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
GRANTED	270,967	251,466	303,905	282,882	301,227	306,185	282,587	133,642	288,699	145,815	178,802	244,403	2,990,580
QUEUE VOICE CALLS	0	0	0	4	0	1	3	0	0	0	0	2	10

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TELEPHONE STATISTICS

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL	
911 Incoming - Land Lines	3434	3173	3633	3792	3769	3740	3,618	3,631	3,577	3,509	3,229	3,388	42,493	
Admin Incoming	6546	6112	6983	7330	7152	7052	7,352	7,054	6,857	6,787	6,010	6,349	81584	
INCOMING LAND LINE CALLS	9,980	9,285	10,616	11,122	10,921	10,792	10,970	10,685	10,434	10,296	9,239	9,737	124,077	
INCOMING WIRELESS CALLS	13,050	12,152	13,887	15,309	15,339	16,213	17,666	15,553	15,244	15,316	12,786	12,645	175,160	
TOTAL INCOMING CALLS	23,030	21,437	24,503	26,431	26,260	27,005	28,636	26,238	25,678	25,612	22,025	22,382	299,237	
TOTAL INCOMING 911 CALLS	16,484	15,325	17,520	19,101	19,108	19,953	21,284	19,184	18,821	18,825	16,015	16,033	217,653	
911 Outgoing	1,989	2,012	2,212	2,218	2,456	2,978	2,824	2,701	2,482	2,172	1,844	1,951		
911 Conference/Transfer	1,941	1,665	2,031	3,008	2,175	1,992	1,950	2,015	1,862	1,981	1,795	2,004		
Calls Back In Service	1,087	1,099	1,200	1,430	1,386	1,878	1,719	1,692	1,357	2	774	862		
Admin Outgoing	4,345	4,262	4,451	4,682	4,803	4,934	5,212	4,751	4,645	4,910	4,286	4,366		
Admin Conference/Transfer	230	157	276	632	344	245	233	241	218	236	208	247		
TOTAL OUTGOING CALLS	9,592	9,195	10,170	11,970	11,164	12,027	11,938	11,400	10,564	9,301	8,907	9,430	125,658	
TOTAL ALL CALLS	32,622	30,632	34,673	38,401	37,424	39,032	40,574	37,638	36,242	34,913	30,932	31,812	424,895	
AVERAGE CALLS PER DAY	1,052	1,056	1,118	1,280	1,207	1,301	1,309	1,214	1,208	1,126	1,031	1,026	1,164	
AVERAGE RINGING TIMES	SECONDS													
ADMIN INCOMING	2	2	2	2	3	2	2	2	2	2	2	2	2	
911 INCOMING	3	2	2	2	3	3	2	3	3	3	3	2	2	
Incoming Cell calls percentage of Total incoming calls =													58.54%	
Incoming Cell calls percentage of total 911 calls =			80.48%										Incoming Admin calls percentage of total incoming calls =	27.26%