

STATISTICAL SUMMARY OF CENTRAL DISPATCH ACTIVITY 2013

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CAD ACTIVITY

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
LAW-EVANSVILLE	12,699	11,209	12,714	13,525	14,212	14,463	16,030	14,898	13,811	12,878	11,827	11,197	159,463
LAW-VANDEBURGH CO	4,988	4,237	4,436	4,520	4,845	4,461	5,087	4,992	4,783	4,567	4,260	3,755	54,931
FIRE-EVANSVILLE	801	664	755	766	809	797	822	823	791	890	748	715	9,381
FIRE-VANDEBURGH CO	345	293	342	366	338	303	348	307	304	291	315	346	3,898
AMBULANCE-CITY & COUNTY	1,761	1,611	1,780	1,665	1,787	1,738	1,816	1,702	1,728	1,756	1,646	1,793	20,783
BOL'S/MESSAGES/TESTS	695	575	700	414	779	779	853	899	786	817	714	580	8,591
REFERRALS (SERVICES/AGENCIES)	468	368	382	769	401	446	498	403	469	455	379	504	5,542
INCOMPLETE (DUP, CANC, ACC)	1,268	1,031	1,296	1,555	1,601	1,526	1,728	1,537	1,524	1,546	1,291	1,318	17,221
TOTAL	23,025	19,988	22,405	23,580	24,772	24,513	27,182	25,561	24,196	23,200	21,180	20,208	279,810
AVG. CALLS DISPATCHED PER DAY	743	689	723	786	799	817	877	825	807	748	706	652	767

800 MHz RADIO SYSTEM QUEUING

WEST SITE

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
GRANTED	283,271	261,420	385,364	301,980	326,575	312,217	341,792	321,798	312,478	300,172	268,054	259,939	3,675,060
QUEUE VOICE CALLS	0	0	0	0	0	6	3	0	0	46	1	0	56

EAST SITE

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
GRANTED	277,220	255,261	278,930	295,922	319,653	305,693	332,971	315,377	305,876	294,236	261,869	253,492	3,496,500
QUEUE VOICE CALLS	0	0	0	2	7	1	0	0	0	0	0	0	10

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TELEPHONE STATISTICS

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
911 Incoming - Land Lines	4530	3592	4082	4227	4730	4244	4,527	4,183	4,244	4,010	3,628	4,222	50,219
Admin Incoming	7181	5606	6628	6509	7249	6403	6,563	6,650	6,403	7,035	6,166	6,678	79071
INCOMING LAND LINE CALLS	11,711	9,198	10,710	10,736	11,979	10,647	11,090	10,833	10,647	11,045	9,794	10,900	129,290
INCOMING WIRELESS CALLS	10,872	9,940	12,040	13,141	14,096	13,836	14,453	14,219	13,836	13,066	11,789	11,643	152,931
TOTAL INCOMING CALLS	22,583	19,138	22,750	23,877	26,075	24,483	25,543	25,052	24,483	24,111	21,583	22,543	282,221
TOTAL INCOMING 911 CALLS	15,402	13,532	16,122	17,368	18,826	18,080	18,980	18,402	18,080	17,076	15,417	15,865	203,150
911 Outgoing	2,331	2,072	2,527	2,746	3,081	2,851	2,942	2,846	2,851	2,549	2,527	2,527	
911 Conference/Transfer	2,102	1,594	1,689	1,583	1,735	1,717	1,754	1,621	1,717	1,715	1,592	2,369	
Calls Back In Service	1,181	1,114	1,306	1,536	1,604	1,581	1,676	1,609	1,581	1,415	1,278	1,314	
Admin Outgoing	4,542	3,835	4,156	4,132	4,762	4,502	4,474	4,500	4,502	4,607	4,038	4,430	
Admin Conference/Transfer	332	136	168	182	178	147	151	150	147	198	191	473	
TOTAL OUTGOING CALLS	10,488	8,751	9,846	10,179	11,360	10,798	10,997	10,726	10,798	10,484	9,626	11,113	125,166
TOTAL ALL CALLS	33,071	27,889	32,596	34,056	37,435	35,281	36,540	35,778	35,281	34,595	31,209	33,656	407,387
AVERAGE CALLS PER DAY	1,067	962	1,051	1,135	1,208	1,176	1,179	1,154	1,176	1,116	1,040	1,086	1,116
ADMIN INCOMING	2	2	2	2	2	2	2	2	2	2	2	2	
911 INCOMING	2	2	2	2	2	2	2	2	2	2	2	2	
													Incoming Cell calls percentage of Total incoming calls = 54.19%
Incoming Cell calls percentage of total 911 calls =			75.28%										Incoming Admin calls percentage of total incoming calls = 28.02%