

STATISTICAL SUMMARY OF CENTRAL DISPATCH ACTIVITY 2014

CAD ACTIVITY													
	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
LAW-EVANSVILLE	12,581	11,072	13,423	14,047	15,362	15,161	16,053	16,047	15,948	14,633	12,791	12,843	169,961
LAW-VANDEBURGH CO	4,741	4,041	4,758	4,849	5,079	4,459	5,132	4,867	4,429	4,214	3,444	3,684	53,697
FIRE-EVANSVILLE	836	660	751	800	949	838	829	823	752	843	851	787	9,719
FIRE-VANDEBURGH CO	351	368	350	344	365	319	362	281	339	304	326	304	4,013
AMBULANCE-CITY & COUNTY	1,782	1,632	1,763	1,732	1,874	1,793	1,782	1,837	1,822	1,924	1,865	1,910	21,716
BOL'S/MESSAGES/TESTS	658	555	729	757	843	779	813	509	797	777	681	708	8,606
REFERRALS (SERVICES/AGENCIES)	600	524	472	567	583	520	561	796	470	437	423	443	6,396
INCOMPLETE (DUP, CANC, ACC)	1,401	1,217	1,338	1,670	1,759	1,587	1,775	1,642	1,517	1,690	1,329	1,325	18,250
TOTAL	22,950	20,069	23,584	24,766	26,814	25,456	27,307	26,802	26,074	24,822	21,710	22,004	292,358
AVG. CALLS DISPATCHED PER DAY	740	692	761	826	865	849	881	865	869	801	724	710	801
800 MHz RADIO SYSTEM QUEUING													
WEST SITE													
	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
GRANTED	219,816	264,962	303,414	307,818	328,350	310,903	328,556	318,191	316,581	309,650	272,259	280,746	3,561,246
QUEUE VOICE CALLS	0	3	0	2	0	0	4	1	5	0	0	0	15
EAST SITE													
	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
GRANTED	215,113	259,293	297,293	301,780	321,939	305,580	321,649	310,949	309,919	301,800	265,585	273,397	3,484,297
QUEUE VOICE CALLS	0	2	0	0	0	0	0	0	0	96	0	0	98

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TELEPHONE STATISTICS

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL	
911 Incoming - Land Lines	4386	3383	3524	4033	6652	4168	4,454	4,157	3,931	3,803	3,554	3,845	49,890	
Admin Incoming	7354	6072	6607	7083	7226	6811	7,077	6,799	7,143	6,546	6,308	6,231	81257	
INCOMING LAND LINE CALLS	11,740	9,455	10,131	11,116	13,878	10,979	11,531	10,956	11,074	10,349	9,862	10,076	131,147	
INCOMING WIRELESS CALLS	11,944	10,828	12,836	13,943	13,566	16,166	16,495	16,103	14,911	14,755	12,799	13,028	167,374	
TOTAL INCOMING CALLS	23,684	20,283	22,967	25,059	27,444	27,145	28,026	27,059	25,985	25,104	22,661	23,104	298,521	
TOTAL INCOMING 911 CALLS	16,330	14,211	16,360	17,976	20,218	20,334	20,949	20,260	18,842	18,558	16,353	16,873	217,264	
911 Outgoing	2,454	2,319	3,111	3,304	3,581	3,633	3,671	3,979	3,386	3,126	2,684	2,771		
911 Conference/Transfer	2,401	1,638	1,706	1,687	1,759	1,729	1,735	1,746	1,728	1,746	1,781	1,820		
Calls Back In Service	1,328	1,162	1,751	1,921	2,164	2,155	2,221	2,449	1,859	1,683	1,388	1,431		
Admin Outgoing	4,549	4,305	4,382	4,622	4,780	4,465	4,841	4,758	4,428	4,436	4,135	4,484		
Admin Conference/Transfer	513	164	173	186	188	162	208	189	195	172	178	170		
TOTAL OUTGOING CALLS	11,245	9,588	11,123	11,720	12,472	12,144	12,676	13,121	11,596	11,163	10,166	10,676	137,690	
TOTAL ALL CALLS	34,929	29,871	34,090	36,779	39,916	39,289	40,702	40,180	37,581	36,267	32,827	33,780	436,211	
AVERAGE CALLS PER DAY	1,127	1,030	1,100	1,226	1,288	1,310	1,313	1,296	1,253	1,170	1,094	1,090	1,195	
AVERAGE RINGING TIMES	SECONDS													
ADMIN INCOMING	2	2	2	2	2	2	2	2	2	2	2	2	2	
911 INCOMING	2	2	2	2	2	2	2	2	2	2	2	2	2	
Incoming Cell calls percentage of Total incoming calls =													56.07%	
Incoming Cell calls percentage of total 911 calls =			77.04%										Incoming Admin calls percentage of total incoming calls =	27.22%