

## STATISTICAL SUMMARY OF CENTRAL DISPATCH ACTIVITY 2015

### CAD ACTIVITY

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
LAW-EVANSVILLE	13,097	10,983	13,881	14,243	15,047	15,303	16,114	16,152	15,114	14,000	12,304	12,673	168,911
LAW-VANDERBURGH CO	3,964	3,336	3,938	3,922	3,827	4,203	4,902	5,334	4,525	4,002	3,858	3,736	49,547
FIRE-EVANSVILLE	784	693	837	758	829	879	885	901	827	812	807	865	9,877
FIRE-VANDERBURGH CO	315	297	329	366	342	359	319	354	382	358	384	345	4,150
AMBULANCE-CITY & COUNTY	1,827	1,718	1,939	1,826	1,964	1,946	1,952	2,009	1,907	1,890	1,980	2,093	23,051
BOL'S/MESSAGES/TESTS	647	550	768	884	864	871	918	847	815	806	743	756	9,469
REFERRALS (SERVICES/AGENCIES)	467	458	530	475	446	540	564	512	493	715	496	487	6,183
INCOMPLETE (DUP, CANC, ACC)	1,340	1,080	1,396	1,677	1,779	1,742	1,838	1,762	1,634	1,617	1,567	1,533	18,965
<b>TOTAL</b>	<b>22,441</b>	<b>19,115</b>	<b>23,618</b>	<b>24,151</b>	<b>25,098</b>	<b>25,843</b>	<b>27,492</b>	<b>27,871</b>	<b>25,697</b>	<b>24,200</b>	<b>22,139</b>	<b>22,488</b>	<b>290,153</b>
AVG. CALLS DISPATCHED PER DAY	724	659	762	805	810	861	887	899	857	781	738	725	795

### 800 MHz RADIO SYSTEM QUEUING

#### WEST SITE

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
GRANTED	300,048	255,802	305,429	311,089	320,481	317,237	355,072	327,232	313,645	312,873	346,457	277,724	3,743,089
QUEUE VOICE CALLS	14	1	0	0	0	0	0	4	1	0	0	0	20

#### EAST SITE

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
GRANTED	294,525	250,340	298,313	301,898	313,803	317,758	425,012	364,161	362,765	315,454	293,050	271,522	3,808,601
QUEUE VOICE CALLS	0	0	0	0	0	0	0	0	3	2	0	0	5

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### TELEPHONE STATISTICS

	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL	
911 Incoming - Land Lines	3591	3348	3973	4241	4590	5239	4,092	4,121	3,635	3,735	3,575	3,681	47,821	
Admin Incoming	6321	5565	6836	6768	6803	7725	7,354	6,851	6,577	6,753	6,157	6,644	80354	
<b>INCOMING LAND LINE CALLS</b>	<b>9,912</b>	<b>8,913</b>	<b>10,809</b>	<b>11,009</b>	<b>11,393</b>	<b>12,964</b>	<b>11,446</b>	<b>10,972</b>	<b>10,212</b>	<b>10,488</b>	<b>9,732</b>	<b>10,325</b>	<b>128,175</b>	
<b>INCOMING WIRELESS CALLS</b>	<b>12,292</b>	<b>11,114</b>	<b>13,846</b>	<b>14,370</b>	<b>15,554</b>	<b>16,235</b>	<b>16,790</b>	<b>16,140</b>	<b>15,000</b>	<b>14,514</b>	<b>13,326</b>	<b>13,366</b>	<b>172,547</b>	
<b>TOTAL INCOMING CALLS</b>	<b>22,204</b>	<b>20,027</b>	<b>24,655</b>	<b>25,379</b>	<b>26,947</b>	<b>29,199</b>	<b>28,236</b>	<b>27,112</b>	<b>25,212</b>	<b>25,002</b>	<b>23,058</b>	<b>23,691</b>	<b>300,722</b>	
<b>TOTAL INCOMING 911 CALLS</b>	<b>15,883</b>	<b>14,462</b>	<b>17,819</b>	<b>18,611</b>	<b>20,144</b>	<b>21,474</b>	<b>20,882</b>	<b>20,261</b>	<b>18,635</b>	<b>18,249</b>	<b>16,901</b>	<b>17,047</b>	<b>220,368</b>	
911 Outgoing	2,418	2,163	2,548	2,656	2,686	2,862	2,883	2,760	2,709	2,269	2,214	2,076		
911 Conference/Transfer	1,751	1,730	1,885	2,108	2,367	2,986	2,106	1,901	1,889	1,797	1,876	1,972		
Calls Back In Service	1,337	1,187	1,440	1,638	1,682	1,970	1,935	1,851	1,822	1,436	1,332	1,210		
Admin Outgoing	4,331	4,158	5,036	4,558	4,873	5,100	5,289	4,803	4,512	4,706	4,443	4,425		
Admin Conference/Transfer	179	152	150	371	413	689	271	193	181	196	172	190		
<b>TOTAL OUTGOING CALLS</b>	<b>10,016</b>	<b>9,390</b>	<b>11,059</b>	<b>11,331</b>	<b>12,021</b>	<b>13,607</b>	<b>12,484</b>	<b>11,508</b>	<b>11,113</b>	<b>10,404</b>	<b>10,037</b>	<b>9,873</b>	<b>132,843</b>	
<b>TOTAL ALL CALLS</b>	<b>32,220</b>	<b>29,417</b>	<b>35,714</b>	<b>36,710</b>	<b>38,968</b>	<b>42,806</b>	<b>40,720</b>	<b>38,620</b>	<b>36,325</b>	<b>35,406</b>	<b>33,095</b>	<b>33,564</b>	<b>433,565</b>	
AVERAGE CALLS PER DAY	1,039	1,014	1,152	1,224	1,257	1,427	1,314	1,246	1,211	1,142	1,103	1,083	1,188	
<b>AVERAGE RINGING TIMES</b>	<b>SECONDS</b>													
<b>ADMIN INCOMING</b>	2	2	2	2	2	2	2	2	2	2	2	2	2	
<b>911 INCOMING</b>	2	2	2	2	2	2	2	3	3	3	3	3	3	
Incoming Cell calls percentage of Total incoming calls =													57.38%	
Incoming Cell calls percentage of total 911 calls =			78.30%										Incoming Admin calls percentage of total incoming calls =	26.72%