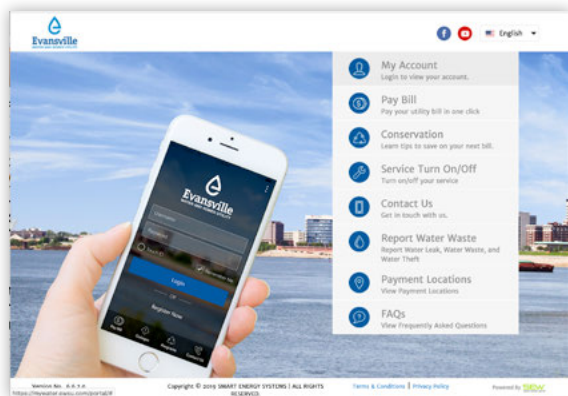


Free to use!

MyWater EWSU Online/Mobile Water Account Access



Manage your account, save time, and lower your monthly bill. It's easy to access all of your water account information from your desktop and mobile devices!

Enjoy these time-saving benefits:



Fast, easy, secure billing. With paperless, autopay, and one-time payment options available.



Manage your preferences to receive outage notices about your water service.



Monitor your water usage and compare to previous time periods. Discover tips that can reduce your monthly bill.



Stop or start service. Connect with customer support for service requests or questions about your account.

It's easy to get started with MyWater EWSU!

Mobile and desktop users can **register/log into** the portal using any web browser by visiting:

<https://mywater.ewsu.com/portal>.

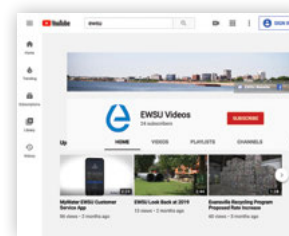
If you prefer, instantly download the app from **Apple App Store** and **Google Play**. Links to these stores are available online at:

[EWSU.com/MyWater](https://www.ewsu.com/MyWater).



There, you can also find our **Getting Started Guide**, which will walk you through the download, registration and setup process.

Also, check out the **EWSU Videos YouTube channel** to see videos about the MyWater mobile app, online customer portal, and more!



GET THE DROP!

A quarterly newsletter for giving your life a splash of insight.



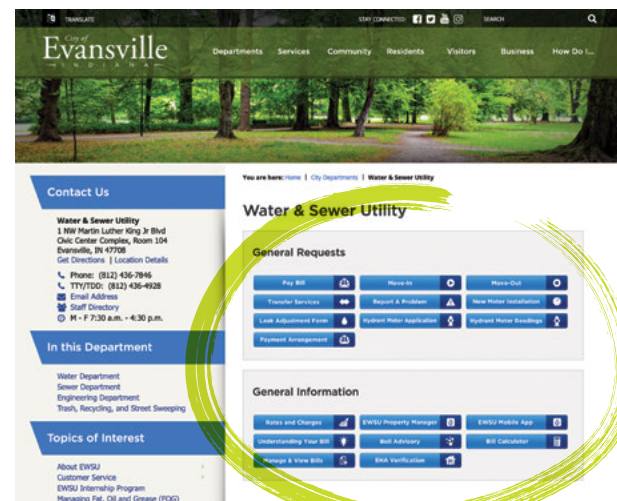
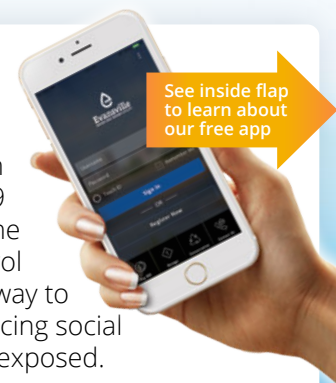
Spring 2020

Online Services

EWSU is adjusting how it conducts daily business in response to the COVID-19 pandemic. According to the Centers for Disease Control and Prevention, the best way to prevent illness is by practicing social distancing to avoid being exposed.

EWSU is encouraging residents to use online city government services when possible.

Visit www.ewsu.com to transfer services, discontinue or request new service, view and pay bills or download a Leak Adjustment Form. Look for the links under **General Requests** and **General Information**.



Visit us at
www.ewsu.com



facebook



twitter

CONSTRUCTION CORNER



is a long-term strategy to replace our aging water mains and supporting infrastructure. This consists of a number of projects spread out throughout the year. These ongoing improvements will ensure that our children and future generations will continue to enjoy safe, clean drinking water.

A project is in progress or scheduled to begin soon in these areas:

Presidents Neighborhood

In progress. Est. completion 5/2020. Installing 21,000 feet of new water main pipe and 30 hydrants.

Broadway Avenue

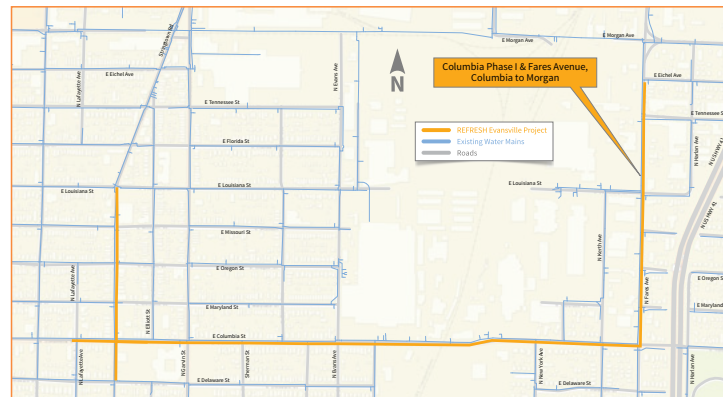
In progress. Est. completion 7/2020. Installing 11,000 feet of new water main pipe and 26 hydrants.

First Avenue

Begins 5/2020. Installing 7,900 feet of new water main pipe from Morgan Ave. to Colonial Ave.

Columbia-Fares

Begins Summer 2020. Installing 9,000 feet of new water main pipe and upgrades throughout the area.



Find maps of the construction areas at:
www.refreshEvansville.com
Twitter: @RefreshEville

Clear the Spring Fog

Did you know that **fats, oil and grease (FOG)** cause approximately **50% of all sewer clogs**? The good news is that reducing FOG in our sewer lines is easy, and we can all help. After every meal, wipe leftover food and cooled fat, oil and grease from your plates and pans into the trash before dish washing. This simple step can dramatically improve the efficiency of our sewer system!

Learn more about FOG at

EWSU.com/FOG.

Source: www.epa.gov



Spring Heavy Trash Pickup & Spring Yard Waste Service Postponed

Republic Services and the City of Evansville have agreed to postpone **Spring Heavy Trash Pickup** and **Spring Yard Waste** services due to staffing and issues related to COVID-19. We apologize for the inconvenience.

Please monitor the **EWSU Facebook** page for updates.

